

Information letter regarding Coronavirus

To all customers, employees and subcontractors in RA Norway AS

Our sales people and workshop operators encounter thousands of people every year, and we must therefore show consideration for both our employees and customers.

Below we have listed our measures by category.

The customer:

- Do not hand greet the installer or sales person
- If you are in quarantine, have stayed in an area defined as a high-risk area by the health authorities or are experiencing symptoms of either flu or a cold, please contact us on tel. 51 81 97 50 or post@ra-norway.com and we can help you with your request.
- If you have a meeting, keep preferably 2 meters of distance
- If you are in a high-risk group and have an appointment with us, you can contact us on tel. 51 81 97 50 or by post@ra-norway.com

Installers:

- Be careful with hand hygiene, wash your hands frequently - use antibac when you don't have access to running water
- No hand greeting and/or hugging customers or each other
- When going over a job with the customer, keep preferably 2 meters of distance
- Cough into a handkerchief or your armpit
- Avoid traveling by public transport when possible
- Tools, the steering wheel and stick shift in the car needs to be daily disinfected
- After customer visits: wash your hands or use antibac
- No communal lunch, lunch is held in the workplace
- Avoid gatherings with more than five people in your spare time (this because we are potentially large contaminants by our contact with thousands of customers)
- Avoid non-essential travel to all countries
- When traveling to your home country, the same guidelines and rules apply
- Notify the head of department if you have been in contact with people who are quarantined or have been diagnosed with infection
- Notify the Head of Department if you have been confirmed infected or suspect infection